



## The Cycle of Walkway Management: DESIGN. PLAN. BUILD. MAINTAIN. INSURE. ©

### WIN THE FLOORING GAME WITH DATA

Flooring materials must be properly selected, installed, and maintained to deliver a superior guest experience and support your operational needs.

Use published standards and slip meters based on physics to evaluate and select your facility flooring materials proactively reduces the risk and cost of slips, trips, and falls while helping you clean better and faster. Select an appropriate coefficient of friction (COF) to have an ongoing metric that can be used to measure both material and facility management performance over time. Use data to manage your operations team.

Use standards to test flooring materials in the lab during the selection process, perform a post-install audit to confirm you got what you approved, create an audit program to proactively manage ongoing risk, and immediately evaluate walkway safety if an incident occurs.

A standards-based audit by a qualified professional provides your risk and operations management team with a way to evaluate, improve, and reward team performance.



### SELECTION PROCESS:

- Ask your interior designers, architects, engineers, and flooring manufacturers for the COF data of their flooring material selections
- Validate the materials with a standards-based evaluation

### POST-INSTALL CONFIRMATION:

- Have the flooring material tested once installed to ensure the specified COF has been delivered
- Use a post-install audit to provide a quantitative baseline for warranty discussions and management and evaluation of cleaning and maintenance operations

### AUDIT PROGRAM:

- Audits are only scheduled to meet your needs
- Use audits to provide ongoing feedback on the flooring material performance and results of your cleaning and maintenance programs
- Schedule more frequent audits of flooring areas that are identified as being higher risk

### INCIDENT AUDIT:

- Audits provide valuable information to your risk management team if an incident occurs
- Provide data that shows your facility was designed, built, and maintained with guest safety in mind



### CALL US NOW

Over a free phone conversation we can listen to your needs and quickly demonstrate the benefit we bring to your team. Take your first Step With Confidence today.